# Managing change for *global* brands.



A Certified Veteran Owned Company

# Give Your Next Drive Thru Program *The Strength of Sevan!*

Sevan Multi-Site Solutions is an expert and industry leader in Restaurant and Retail program management —including all **Drive Thru** update initiatives. Sevan puts your capital to work—*creating speed and scale*—providing cost savings via enhanced efficiencies and accelerated schedules. Our team of experts increases your return on investment by reducing construction timelines and minimizing customer disruption.

Sevan's in-house, hyper-collaborative team will engage with your organization—as an extension of your team—to provide integrated solutions for your multi-site restaurant and retail initiatives including remodels, new builds and rebrands.

Our offerings include asset condition assessments, scope development, site due diligence, prototype development, architecture & design, permit coordination and program management. Sevan's technology tools offer surveys, laser imaging, virtual tours and 3D assessment capabilities to help you quickly and thoroughly understand your existing site conditions. Accurate as-builts allow more effective design and also minimize construction change orders.

Sevan, a certified veteran-owned business, delivers data-driven and efficient turnkey solutions for capital improvement programs. Our exceptional team is standing by to guide all your projects across the finish line.

### SEVAN'S MILESTONES

21,000

Restaurant Refreshes

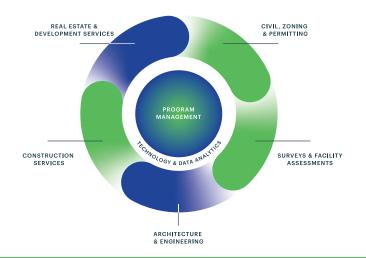
28,000

Retail Refreshes

1 Billion

Square Feet Surveyed

#### **INTEGRATED SOLUTIONS & OFFERINGS**

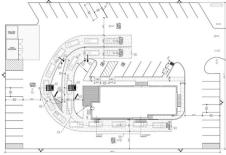


Sevan performs over 14,000 site touches annually for our clients. We have the expertise to help with any stage of your refresh program lifecycle:

- 1. Conditions assessment survey to document the current drive thru infrastructure
- 2. Concept plan layout for drive thru lanes with considerations for curbside pickup, ADA guidelines, fire safety, traffic flow, etc.
- 3. Final plans and cost estimates
- 4. Contractor and vendor bidding
- 5. Zoning and permitting
- 6. Construction management and closeout

#### MULTI-LANE DRIVE THRU DESIGNS AND CLIENTS





















650 sites. 140 drive thrus. \$21 million saved. \$120 million in margin added.

#### **CHALLENGE**

McDonald's needed to update 650 sites in their least modernized market. This program was the largest remodel program in McDonald's history. McDonald's needed a partner who could manage their entire program lifecycle.

#### SOLUTION

Sevan utilized their full suite of program management solutions which included innovative remote scoping and budgeting, 360-degree virtual tours, as-built drawings, permitting and construction management.

#### **RESULTS**

Reduced planning and budgeting from projected two-years to six months, saving \$1.1 million. Completed 5-year program in 2.5 years, creating an additional \$120 million in operating margin. Reduced change orders from 10% to 3%, saving an additional \$21 million.



"We chose Sevan because of your reputation. McDonald's has a long history with Sevan, and they've been a valuable part of our team."

- McDONALD'S

## We call it *You*, *Multiplied*.



"Your quick-service restaurant knowledge is strong. Your day-to-day activities of completing projects brings expertise to our team."

- STARBUCKS





Give Your Next Program *The Strength of Sevan!* 

